

SCGP COMMUNITY SATISFACTION INDEX 2024 VS 2023

		SCGP		SCGP BAN PONG		SCGP WANG SALA		TCP THAMUANG		TCP PRACHINBURI		PPPC KHONKEAN	
Number of Respondents =	Year 2024	1,921 resp.		396 resp.		391 resp.		393 resp.		362 resp.		379 resp.	
resp. (100%)	Year 2023	1,921 resp.		396 resp.		391 resp.		393 resp.		362 resp.		379 resp.	
Number of Village Surveyed =	Year 2024	252 village		109 village		55 village		44 village		15 village		29 village	
village	Year 2023	262 village		119 village		55 village		44 village		15 village		29 village	
KPIs	Awareness [%Awareness]	Highly Sat. [%Rate 8-10]											
Economic	96% ▲ 7%	98% ▼ 2%	97% ▲ 4%	97% ▼ 3%	100% ▲ 5%	98% ▼ 2%	93% ▲ 14%	98% ▼ 2%	96% ▲ 6%	97% ▼ 3%	96% ▲ 7%	98% ▼ 1%	
Environment	97% ▲ 6%	98% ▼ 1%	96% ▲ 3%	98% ▼ 2%	100% ▲ 5%	99% ▼ 1%	94% ▲ 7%	100%	100% ▲ 9%	98% ▼ 2%	95% ▲ 7%	97% ▼ 2%	
Society	100% ▲ 1%	99% ▼ 1%	100% ▲ 1%	99%	100%	99% ▼ 1%	100% ▲ 1%	100%	100%	99% ▼ 1%	100% ▲ 2%	100%	
Physical	96% ▲ 4%	99% ▼ 1%	96% ▲ 4%	99%	94% ▲ 4%	98% ▼ 2%	100% ▲ 4%	99% ▼ 1%	98% ▲ 6%	99% ▼ 1%	92% ▲ 2%	100%	
Management	96% ▲ 7%	98% ▼ 1%	98% ▲ 5%	99% ▼ 1%	95% ▲ 2%	97% ▼ 3%	97% ▲ 8%	99% ▼ 1%	94% ▲ 11%	97% ▼ 1%	95% ▲ 10%	99%	
Information	100%	97% ▲ 1%	100%	94% ▼ 1%	100%	98% ▲ 1%	100%	94% ▼ 1%	100%	96% ▲ 4%	100%	99% ▲ 5%	
Index 2024 [6 KPIs]	97% +2%		97% +1%		98%		96% +1%		97% +3%		95%		
Index 2023 [6 KPIs]	95% +4%		96% +3%		98% +4%		95% +6%		94% +4%		95% +5%		